

**End-of-Sale Notice for HR-310****Milestones and Dates**

Milestone	Definition	Date
End of Sale Notice Date	The date the document that announces the end-of-sale of a product is distributed to dealers and customers.	N/A
Expected End of Sales Date	The anticipated last date to order the product from Crestron. The actual date may be earlier or later based upon demand. The product is no longer for sale after this date.	4/9/2025
End of Maintenance Date	After this date Crestron will not issue any firmware or software updates, security/bug patches or OS compatibility fixes.	4/10/2028

Impacted Products

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6509926	HR-310-I	Handheld Remote, International	6514074	HR-310-I-W	Handheld Remote, International, White	4/9/2025
			6514075	HR-310-I-B	Handheld Remote, International, Black	4/9/2025

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Impacted Products

Discontinued Product Information			Replacement Product Information			
Part Number	Sort Name	Description	Part Number	Sort Name	Description	New Product Availability
6508584	HR-310	Handheld Remote, US & Canada	6514072	HR-310-W	Handheld Remote, US & Canada, White	4/9/2025
			6514073	HR-310-B	Handheld Remote, US & Canada, Black	4/9/2025

For More Information

For more information about Crestron product warranties and service agreements, go to: www.crestron.com/warranty

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